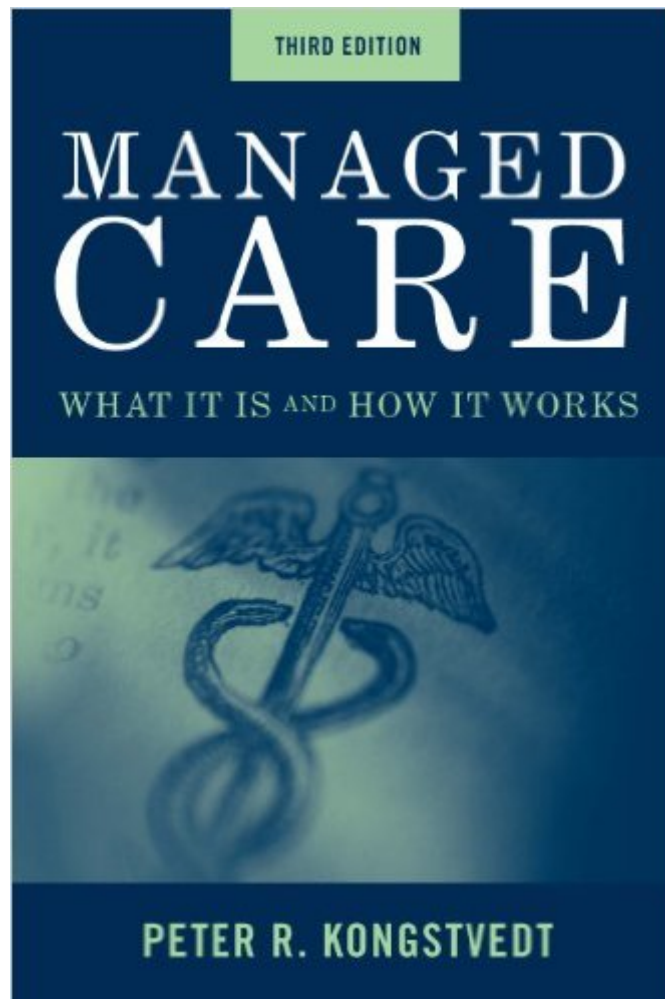


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# Managed Care: What It Is And How It Works (Managed Health Care Handbook ( Kongstvedt))



## Synopsis

The new Third Edition of *Managed Health Care: What It Is and How It Works* is a concise introduction to the foundations of the American managed health care system. Written in clear and accessible language, this handy guide offers an historical overview of managed care and then walks the reader through the organizational structures, concepts, and practices of the managed care industry. This thorough revision has been completely updated with all the newest data on this dynamic industry and features all new sections on: pay for performance, consumer directed health plans, new approaches to care management, as well as advances in information technology.

## Book Information

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## Customer Reviews

The content of the book overall is well thought out and easy to read. Chapter 1, The Evolution of Managed Care, is an excellent chapter. The Medicaid and Medicare sections of Chapter 5 are excellent. Chapter, 7, Quality of Care, is an excellent chapter--one of the best on quality I've read. (reviewed by Carmella M. Sebastian, MD, Senior Medical Director, First Priority Health, The Blue Cross of Northeastern Pennsylvania HMO)

The book covers the basics in an understandable and logical order...it is well-organized and complete. Chapter 3, The Infrastructure of Managed Care, is very interesting and informative - is very good at describing how managed care organizations do what they do. Chapter 4, Provider Networks, and Chapter 5, Purchasers and Managed Care, are very good chapters with good descriptions of provider networks and purchasing arrangements. (Reviewed by Bernard J. Turnock, MD, MPH, Professor and Director of Community Health Sciences, School of Public Health, University of Illinois at Chicago.)

I actually got this book for a class that I am taking. I bought it new thinking that I would be writing and highlight in it like a overachiever that I am, but interestingly enough that wasn't the case. The book was great if you knew how the medical system in the U.S. works but I could see people outside of their element with this book. Managed Care is a hard theory to get your head wrapped around if you have never worked in the healthcare field and don't understand what goes on "behind the scenes" for that doctor or that Physician Assistant does to actually see you in a hospital or doctor's office. It's a fairly thick book for the major concepts introduced and some of the descriptions and definitions were a bit hard to understand due to their vagueness. I do refer back to it mostly for class but it's a good book.

great book ,good information to obtain more info in the topic, but still needs other books to complement it..the wording is a little confusing and goes around the bushes without giving you a clear definition of the topic at hand...but in general ...a ok book with good information on different topics related to managed care.

I purchased this textbook because it was required for my economic (Masters) class. This book is relatively easy to read and understand. It is a good reference book and one that I shall keep for the future. If you are interested in economics or an economic major, this is a good resource, provided you work in healthcare.

An honest book that does what it sets out to do-give an overview of the subject. Although texts such as this suffer from the ravages of time on relevance it is still preferable to the inefficiency of trying to educate yourself about these subjects on the internet.

Really helped with my project. Some information though is kind of vague but having this textbook as

my guide really made my group's class presentation work. It would be nice if this book was used in the class.

For someone entering the managed care arena, this book is an excellent primer. I highly recommend it to anyone wanting to know the basics of managed care. See also the author's fourth edition, which I have ordered and am eagerly awaiting its arrival.

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